MWENJE DAVID MIYA

PERSONAL DATA

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BIO DATA

Date of Birth: 30th June 1997 Gender: Male Marital Status: Single ID No: 35938543 Nationality: Kenyan Religion: Christian Languages: English, Swahili

PROFILE

I am an enthusiastic Technology ambassador and consumer with an interest in the diversification in processes, efficiency, organization and the effectiveness brought about by technology in all business and organizational operations. I have extensive exposure in understanding and analyzing customer needs, understanding organization goals and vision and merging the two to bring about the businesses success. Am good at marketing and open to exploiting a market advantage.

I have skills in developing and using system management software to ensure proper management, transition concurrency and storage.

Am also enthusiastic with the ability to train, mentor and working with teams to realize the organization goals.

ACADEMIC BACKGROUND

• May 2022 – November 2022 Software Engineering (Moringa School)

• May 2019 – Dec 2021

Bachelor's Degree in Information Technology (KCA University)

• May 2017 – August 2018 Diploma in Information Technology (Maseno University)

• May 2018- Dec 2018

CCNA(CISCO Networking)

SKILLS

Software Development (Javascript, ReactJs, Ruby on Rails, MySQL, django)

I have a good experience in working with Javascript and reactify to come up with good and interactive front end applications that conform to good UI & UX practices. I have also interacted with ruby on rails, diango python and php to develop Backend applications.

Software updates and Maintenance.

I have taken part in carrying out system updates and maintenance for the previous company i was working with(Cybene Technologies) and also web application maintenance for some of the projects i participated in developing.

Git and version control proficiency

Git and version control using github and heroku has been some of the major tool i have been using to manage most of the projects i have worked on. I have an experience in version updating, project merging and documentation together with running CI/CD tests using github actions.

Networking (Basic Network Configuration and Management)

I have participated in setting up network infrastructure especially using the star topology for the clients we were installing software systems while working at Cybene Technologies. I got a chance practice switch and router configurations and network troubleshooting.

Database Management(MySQL, postgresql)

Working on full stack applications has given a chance to exploit the inner working of the database application majorly working with Mysql and postgress. I understand how to come up with the database schema, table relations and normalization to come up with clean databases.

Using Microsoft office (Word, Excel, Access, PowerPoint and Publisher)

I have a good understanding of the Microftsoft office and google docs packages in coming up with spreed sheets, word documents and good presentations on the powerpoint slides.

Good communication and interpersonal skills

Working with colleagues and one on one with clients has taught me patience, listening, the art of working as a team and integrity.

WORKING EXPERIENCE

Safetrac Limited (Information Technology Technician) – Jan 2022- May 2022

- 1. I was tasked with the responsibility to configure Teltonica tracker and carry out, installation in the clients Tracks, Lorries, cars, tractors, motorbikes and tuktuks.
- 2. Carried out surveillance and fleet monitoring for the vehicles that have been installed using the Wialon Platform. My responsibility was to monitor the unit's (vehicle with trackers) movement, paying keen attention on the jitters in transmission, and the notification by the trackers on the driver's behavior.
- **3.** I was responsible for doing checkups on the units that were not transmitting to carry out repair, update or retrieval for the faulty ones.
- 4. Handled operation working closely with our clients to meet their demands, complaints and offering the best solution as specified by my company. I also handled support especially in the platform training and driver road safety and responsibility awareness.

Cybene Technologies Limited (Information Technology Technician) – December 2018– April 2019

- Handled software installation for the Point Of Sale system, Fleet management System, Gym management System, and Hotel and Restaurant management System
- 2. User training and support: I made sure the user were well trained on the functionality and features of the systems.
- 3. Carried out networking and CCTV installation. I took part in the setting up of the client's network infrastructure before deploying the system.

We also offered security and surveillance services more specific CCTV installation, set up biometric door authentication devices and key card door locks.

- 4. Took part in the marketing of our company's products in terms of relationship marketing, brand marketing and affiliate marketing.
- 5. Handled auditing, quality assessment for both our hardware and software before selling to the client, stock talking and report generation from our extend hardware and software products

University of Nairobi (IT technologist) - August 2018 - November 2018

I was attached in the IT department and tasked with the following:

- 1. Installation and updating of different software such as the Window 10, 8.1 and 8 operating systems, MS Office software, Browsers, anti-virus, firewall and text editors
- 2. Carried out support, making sure that all the computers connected to the network accessed the internet, helped the user understand the dos and the don'ts while using the internet.
- 3. I was tasked with student biometric registration where I registered their personal details, pictures and processed their network log in credentials that were generated through their email.
- 4. We audited of the institutions IT infrastructure and generated reports concerning procured items, those that needed replacement and general maintenance of the network, software and hardware.

Jan 2017 – May 2017:

I was Small Business Entrepreneur:

- Purchased clothes and foot ware from Uganda at a whole sale price and sold them in Kenya at a profit.
- Reared Chicken and supplied their meat and eggs to local hotels.

REFEREE

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